

HOW TO RESET LOGIN ID OR PASSWORD

To reset your Login ID or Password please go to this website: www.theroyal.ca/myhealthmyway, click the Log In link, then follow these steps:

If you need to reset your Login ID click here



If you need to reset your Password click here



Logon ID:

[Forgot Logon ID?](#)
Password:

[Forgot Password?](#)

Fill in the required information as shown below

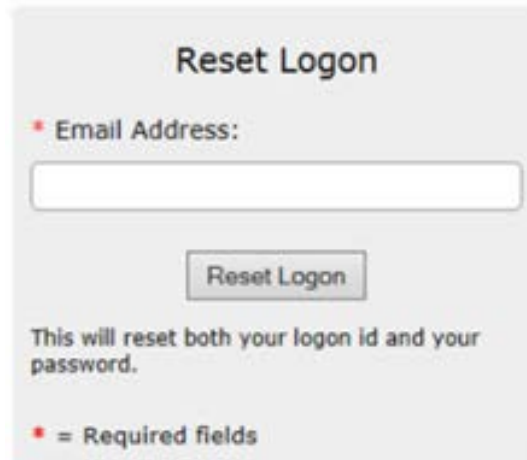


Reset Password

* Enter Logon ID:

* Email Address:

* = Required fields



Reset Logon

* Email Address:

This will reset both your logon id and your password.

* = Required fields

If you continue to have trouble accessing the *My Health, My Way* healthcare portal, please seek support from your clinician or contact The Royal for portal support:

Email: MyHealthMyWay@theroyal.ca

Phone: 613.722.-6521 ext. 6338 or 6315

If you believe that your My Health, My Way. Healthcare portal account has been breached or compromised please call 613.722.6521 ext. 6338 or 6315